

The Quality Policy of the company is to supply excellent products and services to our Customer base, in compliance with their needs, specifications and regulatory restrictions.

In order to fulfil these policy objectives, we will:

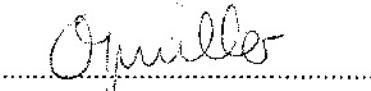
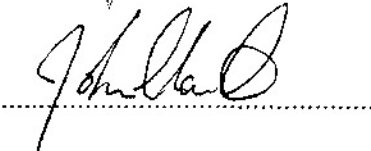
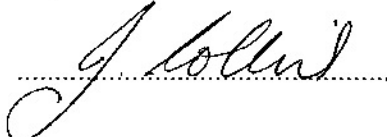
1. Define, document and maintain a system committed to producing objective evidence of compliance to ISO 9001:2000.
2. Delegate a Quality Management Representative with the responsibility and power to implement and maintain the system.
3. Ensure on-going communication with our Suppliers, Employees and Customers.
4. Make the operation of the Quality Management System the mandatory responsibility of every person within the organisation
5. Establish and review Quality Objectives at regular intervals, through Management Reviews, Management and Departmental meetings.
6. Actively assess Customers, their suitability and their needs.
7. Commitment to continually improve the effectiveness of our Quality Management System.

The NOVOGRAF Quality Policy has been approved by all Senior Managers and Directors and has their full commitment.

The Policy will be reviewed on a yearly basis to assess continuing suitability.

The NOVOGRAF Quality Policy is posted on Notice Boards throughout the organisation.

The following are signatories to this policy statement:

<u>TITLE</u>	<u>SIGNATURE</u>	<u>DATE</u>
Managing Director A. J. Miller		28/01/2003
Operations Director J. Clark		26/06/03
Quality Management Representative		28/01/03

NOVOGRAF	Quality Management System Manual		
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